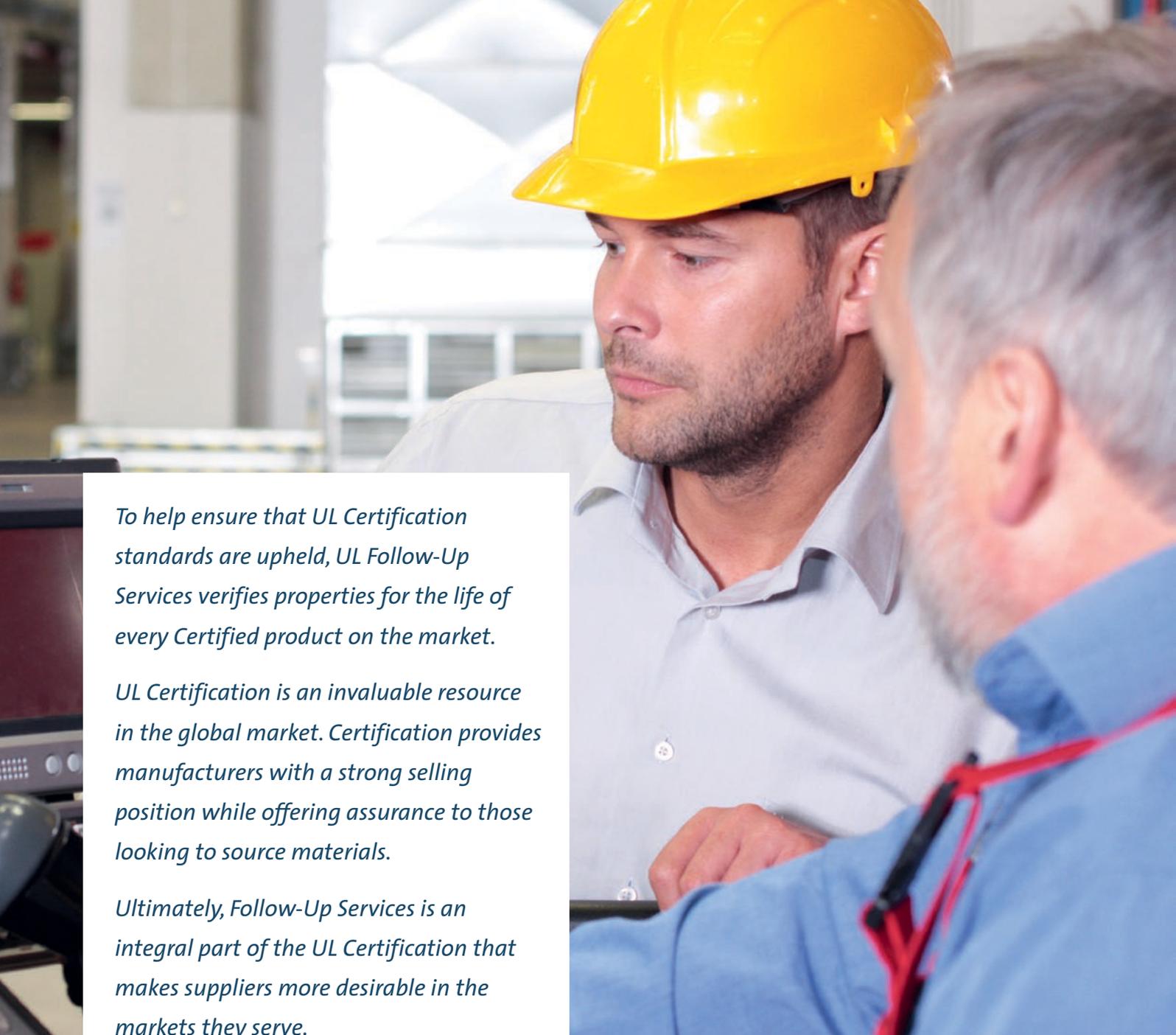


UL PERFORMANCE MATERIALS

**FOLLOW-UP  
SERVICES  
(FUS)**  
**MAINTAINING  
CERTIFICATION**





*To help ensure that UL Certification standards are upheld, UL Follow-Up Services verifies properties for the life of every Certified product on the market.*

*UL Certification is an invaluable resource in the global market. Certification provides manufacturers with a strong selling position while offering assurance to those looking to source materials.*

*Ultimately, Follow-Up Services is an integral part of the UL Certification that makes suppliers more desirable in the markets they serve.*

## WHAT IS UL FOLLOW-UP SERVICES AND HOW DOES IT HELP?

Follow-Up Services (FUS) in UL's Performance Materials division is best described as a product's ongoing certification assessment. With regular inspections and sample testing, UL FUS helps ensure that products continue to meet UL's standard of safety and performance, allowing the manufacturer to continue marketing products with the UL Mark.

UL's FUS is built into the initial certification process. Ongoing certification for Plastics, Insulation Systems and Marking and Labeling products as well as other product categories within the Performance Materials division rely heavily on sample collection and testing. Sample collection may look different from one manufacturer to the next depending on annual production volumes, but testing is consistent and product based.

UL Representatives conduct onsite visits to select samples for testing at UL facilities. If FUS testing results are not as expected, UL Certification Experts work with company representatives to assist with finding resolutions.

UL FUS helps you maintain product certification and the prestige of being a UL Recognized Component supplier. This strengthens your reputation in the global marketplace, and keeps your products in UL's searchable databases. Without this ongoing service, certification becomes nothing more than a sell sheet based on internal testing. FUS shows your customers that you remain compliant and recognized by an independent, respected third party.

# UL FOLLOW UP SERVICES: HELPING YOU STAND OUT BY KEEPING YOU ONE STEP AHEAD

Drives confidence in UL certified materials for OEM and their product design engineers

Creates a level playing field for all manufacturers

Demonstrates continued compliance in the competitive global market

Keeps your products in UL's searchable databases

Continues to validate your Yellow Card data

Enables you to brand and market your products using the strength of the UL mark

Provides you with complimentary access to UL standards

Demonstrates a manufacturer's compliance to globally accepted standards

Supplements existing QA/QC procedures



## EUROPE

### Denmark

T: +45.44.85.65.65  
E: CustomerService.dk@ul.com

### France

T: +33.1.60.19.88.00  
E: CustomerService.fr@ul.com

### Germany

T: +49.69.489810.0  
E: CustomerService.de@ul.com

### UL TTC

T: +49.2151.5370.370  
E: ttc@ul.com

### Italy

T: +39.02.92.52.65.00  
E: CustomerService.it@ul.com

### Poland

T: +48.22.336.33.00  
E: info.pl@ul.com

### Spain

T: +34.93.368.13.00  
E: CustomerService.es@ul.com

### Sweden

T: +46.8.795.4370  
E: CustomerService.se@ul.com

### The Netherlands

T: +31.26.376.4800  
E: CustomerService.nl@ul.com

### United Kingdom

T: +44.1483.302.130  
E: CustomerService.uk@ul.com

## AMERICAS

### Argentina

T: +54.11.4316.8210  
E: CustomerService.ar@ar.ul.com

### Brazil

T: +55.11.3049.8300  
E: info.br@ul.com

### Canada

T: +1.866.937.3ULC, 1.866.937.3852  
E: CustomerService@ulc.ca

### Mexico

T: +52.55.3000.5400  
E: CustomerService.mx@mx.ul.com

### United States

T: 877.UL.HELPS, 1.877.854.3577  
E: cec@ul.com

## ASIA PACIFIC

### Australia

T: +61.3.9846.2751  
E: CustomerService.anz@ul.com

### China

E: CustomerService.cn@ul.com

### Beijing

T: +86.10.8527.7100

### Guangzhou

T: +86.20.3213.1000

### Shanghai

T: +86.21.6137.6300

### Suzhou

T: +86.512.6808.6400

### Dubai

T: +971.4.558.5900  
E: ULMiddleEast@ul.com

### Hong Kong

T: +852.2276.9898  
E: CustomerService.hk@ul.com

### India

T: +91.80.4138.4400  
E: CustomerService.in@ul.com

### Japan

E: CustomerService.jp@ul.com

### Ise

T: +81.596.24.6735

### Tokyo

T: +81.3.5293.6200

### Korea

T: +82.2.2009.9000  
E: CustomerService.kr@ul.com

### Malaysia

T: +603.5632.5922  
E: sales.sg@ul.com

### New Zealand

T: +64.9.415.3355  
E: CustomerService.anz@ul.com

### Singapore

T: +65.6274.0702  
E: sales.sg@ul.com

### Taiwan

T: +886.2.7737.3168  
E: CustomerService.tw@ul.com

### Thailand

T: +66.2.207.2408  
E: CustomerService.th@ul.com

Learn more at  
[ul.com/plastics](http://ul.com/plastics)  
[ulttc.com](http://ulttc.com)

